

OFFICE OF THE  
CONTROLLER



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To Whom It May Concern:

We are writing to share the experience that we at Palm Beach Community College have had with PE Systems Corp. We contracted with PE Systems to confirm that the fees we were paying in order to accept credit cards were at levels they should be.

As a very large and busy community college, time is a precious commodity and we were glad to find a valuable service that would handle this kind of complex task for us.

We initially provided PES with the last twelve months of our credit card processing statements and they stated that they would come back to us in 2 – 4 weeks with their results.

We have been extremely satisfied with the savings they found for us. Although we suspected certain overcharge situations, we have to admit we were shocked at the sheer volume of mistakes that had been occurring on our processors end. These were all situations that were not easily visible by looking at the information with which we were provided. It took someone who knew what they were looking for, and who also had the time and the resources, to drill down into the intricate details that affected the fees we were paying to help correct our billing situations.

Not only did PE Systems find and correct the situations that were causing us to lose money, they also took the time to educate us so that in the future we knew exactly what to look for if there were any questions or concerns. We also greatly appreciate the work that they do every month for our organization, such as dealing with ongoing issues and monitoring the work that they have already done, to insure that everything remains acceptable. With their help we still find errors and potential overcharge situations that get corrected.

We are very satisfied with the service that we have received with PE Systems and recommend the expertise they provide to anyone who would like to save money on the fees that they pay to accept credit cards.

Sincerely,

Palm Beach Community College